



Rewarding Learning

ADVANCED
General Certificate of Education
2023

Centre Number

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Candidate Number

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Health and Social Care

Assessment Unit A2 3

assessing

Providing Services



[AHC31]

AHC31

WEDNESDAY 31 MAY, AFTERNOON

TIME

2 hours.

INSTRUCTIONS TO CANDIDATES

Write your Centre Number and Candidate Number in the spaces provided at the top of this page.

You must answer the questions in the spaces provided.

Do not write outside the boxed area on each page or on blank pages.

Complete in black ink only. Do not write with a gel pen.

Answer **all three** questions.

INFORMATION FOR CANDIDATES

The total mark for this paper is 120.

Quality of written communication will be assessed in questions **1(d)**, **2(d)**, **3(b)** and **3(c)**.

Figures in brackets printed down the right-hand side of pages indicate the marks awarded to each question or part question.

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20AHC3101

TASK

Carry out an investigation of service provision in relation to *older people*. Your investigation should address the following:

- An understanding of Section 2 of the Bengoa Report, *Systems, Not Structures: Changing Health and Social Care: The Burning Platform* – an unassailable case for change
- How policies should protect older service users in any care setting
- The reasons for the increasing number of older people in Northern Ireland
- An evaluation of informal care for older people
- An evaluation of voluntary providers delivering care for older service users
- The role of informal carers in providing support for older people
- How services for older people are funded
- Meeting the needs of older service users
- The benefits to older service users of effective interdisciplinary team working
- The roles of practitioners and specialists who provide geriatric care and support for service users
- Four ways codes or standards of practice and conduct help to guide health and social care workers



1 Population ageing can be seen as one of the greatest successes of public health. However, a key challenge is not only the extension of life expectancy but to ensure those extra years are healthy and disability free for as long as possible. All countries face major challenges to ensure that their health and social systems are ready to make the most of this demographic shift.

(Sheehan, A. and O'Sullivan, R., 2020)

(a) Explain **two** different ways each of the following practitioners might support older service users.

District nurse

1. _____

_____ [2]

2. _____

_____ [2]

Occupational therapist (OT)

1. _____

_____ [2]

2. _____

_____ [2]

[Turn over



Geriatrician

1. _____

_____ [2]

2. _____

_____ [2]

(b) Describe **two** benefits to older service users of effective interdisciplinary team working.

1. _____

_____ [3]

2. _____

_____ [3]



(c) Describe **three** reasons which justify the need for change in the way health and social care services are planned and delivered in Northern Ireland as outlined in the Bengoa Report, *Systems, Not Structures: Changing Health and Social Care*.

1. _____

_____ [3]

2. _____

_____ [3]

3. _____

_____ [3]

[Turn over



- 2 Half of people aged 65+ in NI have a long-term health-related limitation in day-to-day activities. The rate rises from 39% of people aged 55–64 to 57% of those aged 75+.

(Sheehan, A. and O'Sullivan, R., 2020)

Voluntary providers and informal carers play a vital role in enabling and empowering these older people to live in their own homes and communities.

- (a) Describe **one** way voluntary providers are funded.

[3]

- (b) Describe **two** advantages and **two** disadvantages of voluntary providers supporting older service users.

Advantages

1. _____

[3]





2. _____

_____ [3]

Disadvantages

1. _____

_____ [3]

2. _____

_____ [3]

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Sources

Q1 and Q2.....Sheenan, A and O'Sullivan, R., (2020) and Public Health – an overview of key statistics in Ireland and Northern Ireland. Dublin: Institute of public Health

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For Examiner's use only	
Question Number	Marks
1	
2	
3	
Total Marks	

Examiner Number

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